Kirtland Public Library

Position: Circulation Clerk I

Library: Kirtland Public Library City: Kirtland, Ohio Salary: \$15.00/hr

This is a part-time position, 12-25 hours/week including evenings and weekend hours. Limited benefits including sick time and vacation. Starting date: April 28, 2025

Complete a job application with three references and email it to:

Missy Littell, Library Director mlittell@kirtland.lib.oh.us

Applications are available at the Circulation Desk or at https://www.kirtland.lib.oh.us/content/employment-opportunities-0

Circulation Clerk I

Job Description

This position provides circulation services to library patrons. This includes checking material in and out to people; preparing material for CLEVNET delivery, outbound and inbound, processing bills for lost materials. This position involves constant communication with the public.

Ensuring that visitors have a positive library experience is the top priority for every staff member. All staff are expected to provide friendly and exemplary service to visitors of all ages.

Job Duties and Responsibilities

This is not intended to serve as a comprehensive list of all duties performed. Incumbent(s) may not be required to perform all duties listed and may be required to perform additional duties.

• Performs all circulation duties using the CLEVNET system

- o Checks materials out and renews materials
- o Discharges materials
- o Collects fees
- o Issues new patron cards and updates cards as necessary
- o Maintains daily statistics
- Handles patron requests/problems as appropriate, using tact, discretion and good judgment
- o Registers and records new borrowers
- o Packs and unpacks shipment; routes material in and out of delivery
- Creates a courteous and pleasant first impression of the Library
- Maintains a clean and orderly work area
- Reports technical problems to the Library Director
- Recommends new services to the Library Director
- Assists with library programs and displays, i.e. registration, signs crafts, etc.
- Works with the Reference Librarians as needed to provide materials requested by patrons
- Performs all opening and closing procedures at the Circulation Desk
- Performs other duties as required.

Minimum Qualifications and Skills

- High School graduate; two years of clerical experience preferred
- Must be able to work regularly scheduled evenings and Saturdays
- Must have a valid driver's license
- Must pass a background check
- Ability to learn the Dewey Decimal System, the CLEVNET automated circulation system and Library circulation policies and procedures
- Must be able to work independently
- Flexibility to deal with multiple and unexpected tasks and patrons simultaneously
- Must be able to establish good rapport with patrons of all ages

Physical Demands

- The work is typically performed while standing at the Circulation Desk: also intermittent sitting, stooping, walking, bending, or crouching
- May be required to lift or move up to 30 pounds
- Must be able to push movable carts loaded to a maximum of 100 pounds.